



Educational Services: Computer-Based Training (CBT)

ArcSight Self-Study Environment for Operators version 4.0

ArcSight Self-Study Environment for Operators provides comprehensive training for users of ArcSight Enterprise Security Management (ESM) release 4.0 software, with exercises specifically intended for SOC operators. This media driven course includes a comprehensive virtual SOC environment complete with rich sample data. It includes interactive, hands-on training on the common functionality and procedures needed to quickly retrain or cross train a broader group of SOC operators. The modular format of this course enables users to select the topics and lessons applicable to their jobs and allows them to return to lessons at any time to refresh what they have learned.

In particular, organizations with large and evolving SOC operator teams will find the *ArcSight Self-Study Environment for Operators* course to be an effective complement to their existing ArcSight ACSA certified core analyst group.

For those that have previously owned or used the *ArcSight Self-Study Environment for Operators version 3.5*, the 4.0 version includes additional and updated content. See the training outline below for complete details.

BENEFITS

Lower Cost of Training

- o Reduce downtime through self paced scheduling flexibility
- o Eliminate travel costs
- o Eliminate per student pricing – buy once and train any number of operators
- o Eliminate training lab costs – bundled virtual SOC provides a “ready to use” training environment

Comprehensive Content

- o Equivalent to 2 days of in-class instruction equivalency
- o Includes same “Virtual SOC” environment and comprehensive exercises as operator modules of instructor led training

Self Contained Training Environment

- o Includes full training instance of ArcSight Manager, database, connectors
- o Includes multi-source rich sample data for training exercises
- o Fail-proof with no impact on production environment

TRAINING MODULES	<p>Module 1: Getting Started An overview of the online training system, including an introduction to the ArcSight ESM software as well as how to use the training modules.</p> <p>Module 2: Navigating the Console Introduction to the ArcSight Console</p> <p>Module 3: Understanding Resources The concepts behind and use of resources within ArcSight ESM 4.0</p> <p>Module 4: Monitoring Your Security Operation How to use the ArcSight Console to view, prioritize and investigate potential security threats</p> <p>Module 5: Analyzing Potential Threats More detail about using ArcSight features to analyze potential security threats and determine how to handle them</p> <p>Module 6: Escalating Security Incidents Techniques for escalating incidents determined to be potential security threats</p> <p>Module 7: Reporting How to use the reporting features of ArcSight ESM 4.0</p> <p>Module 8: Customizing Your View Additional ways to use ArcSight features to improve analysis of security events</p>
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	Module 9: Using ArcSight Web How to use the Web based ArcSight interface to run ArcSight ESM from any location with access to the Internet
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To order ArcSight CBT for Operators 4.0, please contact ArcSight Sales

Part Number	Description
CBT-100-40	ArcSight CBT for Operators 4.0
CBT-100-40MEDIA	Additional Media (DVDs) for ArcSight CBT for Operators 4.0

Minimum System Requirements

CPU	Intel P4 2+ GHz (use multiple CPUs or duo core for best results)
RAM	2 GB
HDD	20 GB HD space
Resolution	1024 x 768